## **OFFICIAL transcripts:**

Parchment, Inc., manages the ordering, processing, and secure delivery for all DVU student and alumni official transcript requests. One official transcript is sent to students at no charge upon graduation. Students and alumni are charged \$5 for each electronic transcript and \$7 for each paper transcript.

Students who attended DVU from 2004 to present can access Parchment via their portal to request an OFFICIAL transcript by following these instructions.

- Log in to the student portal at <a href="http://my.devry.edu">http://my.devry.edu</a>
- On the **Home tab, in the Self Service** section
- Click on **Request Transcripts**
- Follow the instructions to request the transcript.

Alumni and other inactive students that attended DVU from 2004 – present may have to request their password to be reset to gain access to the student portal. If you have issues with your login when signing in to the DeVry student portal, need help signing in or forgot your password, follow the instructions on the <a href="my.devry.edu">my.devry.edu</a> landing page.

If you are unable to gain access to the student portal, you can request an official transcript by clicking <u>here</u> and create an account.

Students who attended DVU prior to 2004 can request an official transcript by clicking <a href="here">here</a> and creating an account.

## Please note the following important information about transcripts:

- Normal processing time, excluding delivery, is seven (7) business days from the date the request is received.
- Students have the ability to request electronic delivery or a paper copy of your official transcript
- Students have the ability to request multiple transcripts at a time to be sent to different recipients
- Parchment has an on-line tracking ability to view your order status
- Notification is sent to you when your transcripts are processed and received
- Students have the availability of overnight delivery via Fed Ex with a tracking option
- Cumulative Grade Point Averages (GPAs) are posted to the transcript after grades are posted.
- Conferrals for undergraduate and graduate programs occur at the end of the session and can take up to three (3) weeks.

If you have any questions about your transcript or the process for requesting a transcript, please call the DeVry University Student Services Contact Center at 877-496-9050.

Currently enrolled students can print an UNOFFICIAL transcript by logging in to the student portal at <a href="http://my.devry.edu">http://my.devry.edu</a> and following these instructions:

- Select the **PROGRAM & COURSES TAB**
- Navigate to COURSE PLANNING & DEGREE PROGRESS section
- Click View Unofficial Transcript
- Indicate the **Transcript Level** you wish to print
- Click **Submit**