

Innovation trends are increasing the need for new skills/capabilities

■ Skills rapidly gaining relevance

	 AI & Big Data	 Cloud Computing	 Internet of Things	 Cybersecurity
 Use-cases	<ul style="list-style-type: none"> Intelligent automation Conversational AI Lead generation optimization Fraud Analytics 	<ul style="list-style-type: none"> Agile business systems High performance computing Fast deployment Cost optimization 	<ul style="list-style-type: none"> Demand-based pricing Digital Customer Experience Digital Products Real-time monitoring 	<ul style="list-style-type: none"> Zero trust security network Identity management Real-time threat detection
 Key Skills	<ul style="list-style-type: none"> Machine Learning Deep Learning NLP Algorithms Neural Networks Python TensorFlow 	<ul style="list-style-type: none"> Virtualization AWS OpenStack Integration API Development REST Network Security 	<ul style="list-style-type: none"> Embedded system Node.js API Automation Industrial Internet of Things Domotics Edge computing PTC Thingworx 	<ul style="list-style-type: none"> Hyperledger Fabric Data Structures Network Security Vulnerability Management Nessus Penetration Testing Metasploit
 Talent Readiness				

Source: Eightfold Talent Intelligence Platform ; Deloitte (From Mystery to Mastery: Unlocking the business value of Artificial Intelligence in the insurance industry); McKinsey (Digital ecosystems for insurers: Opportunities through the Internet of Things)
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